**JANE WANJIRU THIONG’O**

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**Summary**

I am self-motivated, adaptable to any field, willing to learn and have great interest in cloud technology. I am eager to be challenged in order to grow and further improve my skills. My greatest passion is using my know-how and skills to help businesses and organizations migrate to the cloud. I am seeking an entry-level position in the cloud industry in which I can put into practice my knowledge, as well as learning new skills ultimately benefiting the operations of the organisation that I work for.

**PROFESSIONAL EXPERIENCE**

**8th March 2021-7th May 2021**

**Information Communication Technology Support Technician (attaché), Nairobi City County Government**

* Installation of different software; Ms Office, Windows XP, Linux configuration, Ms Visio, Windows 2000 server
* Troubleshooting, repairing and maintenance of computers
* Network troubleshooting and maintenance
* Assisting in the installation of end user devices and network infrastructure

**Others**

**January-August 2018**

**Relationship officer(operations), Equity Bank of Kenya, Othaya Branch**

* Maintaining a record of all transactions as per the procedures of the bank
* Answer questions and assist clients during transactions
* Being responsible for cash on site
* Explain the products and services offered by the bank to clients
* Paying customers against proper documentation
* Receiving deposits from customers
* Reconciliation of cash transactions on a daily basis

**July-August 2019**

**Enumerator, Kenya Bureau of Statistics**

This helped me develop good communication skills as I interacted with people with different personal attributes.

# EDUCATION BACKGROUND

**Jomo Kenyatta University of Agriculture and Technology**

Bachelor of Science in Telecommunication and Information Engineering

**Mahiga Girls Secondary School**

KCSE certificate(A-)

2014-2017

**Muirungi primary school**

KCPE certificate (374 marks)

2003-2011

**Selected Professional Development Programs:**

**AWS cloud computing-** Azubi AWS reStart Pan Africa(September to December 2021)

**Network Security Awareness -** NSE Training Institute (February 2023)

**Microsoft Azure Fundamentals -** Microsoft Learn(May to June 2022)

**Web development -** eMobilis Mobile technical training institute (January to March 2022)

**Oracle cloud infrastructure -** Oracle (April 2022)

# Professional skills and attributes

Customer Service

Computer networking

Front end web development (html, css, javascript, bootstrap)

Good communication and interpersonal skills

Proven leadership and people management skills

Team player

Cloud computing

Integrity and willingness to learn.

# REFEREES

Dianah Maina,

Operations Manager, Equity Bank(Othaya Branch)

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